

businessmadesimple

Dear Businesses,

Earlier today we met with the Metropolitan Police, who have advised there is currently no specific information relating to Ealing, and we should now concentrate on recovery and getting the town centre back to business as usual. We will of course update you if we hear any different in the course of the day and week.

For an **Update from the Police; <http://www.nnet-server.com/server/common/eariots007b.htm>** and advice on some **practical tips** on protecting premises/stock and the legislation around defending these (Please note: It was issued yesterday so references to overnight disorder do **NOT** relate to last night).

Thank you for your co-operation over the last 24 hours, and acting on the advice and information we have been providing. It is this collaborative and decisive approach to ensuring the town centre operates as one unit, which we believe allowed the Police to concentrate on ensuring the town centre is secure. We hope this will be the last time we experience this type of disruption to our town centre.

I understand this is a difficult time for you, and appreciate you will be busy over the next few days, getting things back to normality. To aid this process, we have prepared some **important information** for you to ensure that you are **protected**, and are in a position to make the appropriate claims within the permitted timelines available.

Contact us

Visit us online



Click here for your **POLICE INFORMATION**

Business Insurance

The advice from the insurance industry is that riot claims must be **notified to insurers within 7 days** of the event. This means you have **5 days left** to ensure you register your claim with your insurer. I have attached a **help sheet** provided by our insurance broker, **Oval Insurance Broking Ltd**, to help you through the steps necessary to make such a claim.

Regardless of who your insurer/insurance broker is, **Oval** have advised that they will be **happy to provide guidance** to you on your claim, at **no charge**, should you require it during this difficult time.

Within the help sheet you will also find the contact details of a **replacement glass specialist approved by many Insurance providers in the UK.**

For General Advice from the ABI [click here.](#)



Click here for your **HELP SHEET**

Business Rates

Further to conversations with **Colliers International**, Ealing BIDs advisors on business rates, I have personally communicated with **Ealing Billing Authority** to clarify what exactly has occurred in the locality. Leading from this please note the following opportunities to potentially mitigate your business rates liability:

1 Businesses closed / cordoned off by Police

An exemption from rates should be provided where a property is kept vacant by action taken by any local/public authority to prohibit occupation. We are currently working with **Ealing Council business rates department** reviewing the damage to businesses in the BID area, with a view to understanding whether any rates exemptions or reliefs can be applied. Once we have completed our assessment, we will contact the businesses eligible with further information. If you have any queries relating to this please do not hesitate to contact myself or the **Billing Authority**.

2 Longer term impact

Colliers International and **Ealing BID** will be monitoring the trading situation in Ealing over the next 3–6 months. If there is a significant downturn in your trade during this period, there may be a case to be argued with the valuation office. To ensure possibility of success, we would advise that you continue to document your sales data (with variances) on a weekly basis. Your rating advisors will be able to consider if appeals are appropriate on the findings from this data, and your individual circumstances.

3 2010 RV list

On a related note, 2010 rating list appeals can be raised if deemed appropriate, and **Colliers International** and other rating advisors to the local businesses have been submitting appeals for their clients where appropriate.

If you do not have an appointed surveyor, or would like **Colliers International** to act on your behalf please **[contact us](#)** and we can provide you with suitable contact details.